

# PDF-2 Release 2005 or later License Extension by Fax

*Tutorial for Extending the License of a PDF-2 Release  
2005 or later for an Additional Five (5) Years*



# Note:

If you also have a license for DDView or ICDD Suite, you must perform the license extension procedure for those products separately.

This tutorial shows the fax procedure. If you wish to submit the registration by email or web, see the [Email License Extension Tutorial](#) or [Web License Extension Tutorial](#).

# Extension Information

ICDD will extend your original license for an additional five (5) years, free of charge, providing that the licensed user has the same organization name and address (i.e., the registered user) and the product license has not been previously renewed or converted to another PDF product. Upon receipt of your registration information, ICDD will confirm your eligibility for license extension.

# Extension Information

When verified, ICDD will issue a new license key within 48 hours of receipt of the information (Monday through Friday). If you have not heard from us within 48 hours, kindly fax us your registration (610.325.9823) noting that it is a second request or call us at 610.325.9814 or toll free at 866.378.9331 (U.S. & Canada Only).

# Getting Started

You will need your product serial number. The product serial number can be found on the product license envelope, the product media case, and on the product CD.

You will also need to check your computer specifications. ICDD tests each product release on the then current operating systems that are readily available. ICDD will support the published computer specifications for the product release year. ICDD does not guarantee product functionality or compatibility with subsequent changes in computer/hardware platforms. Check the preferred computer specifications here:

<http://www.icdd.com/licenses/compspecs.htm>

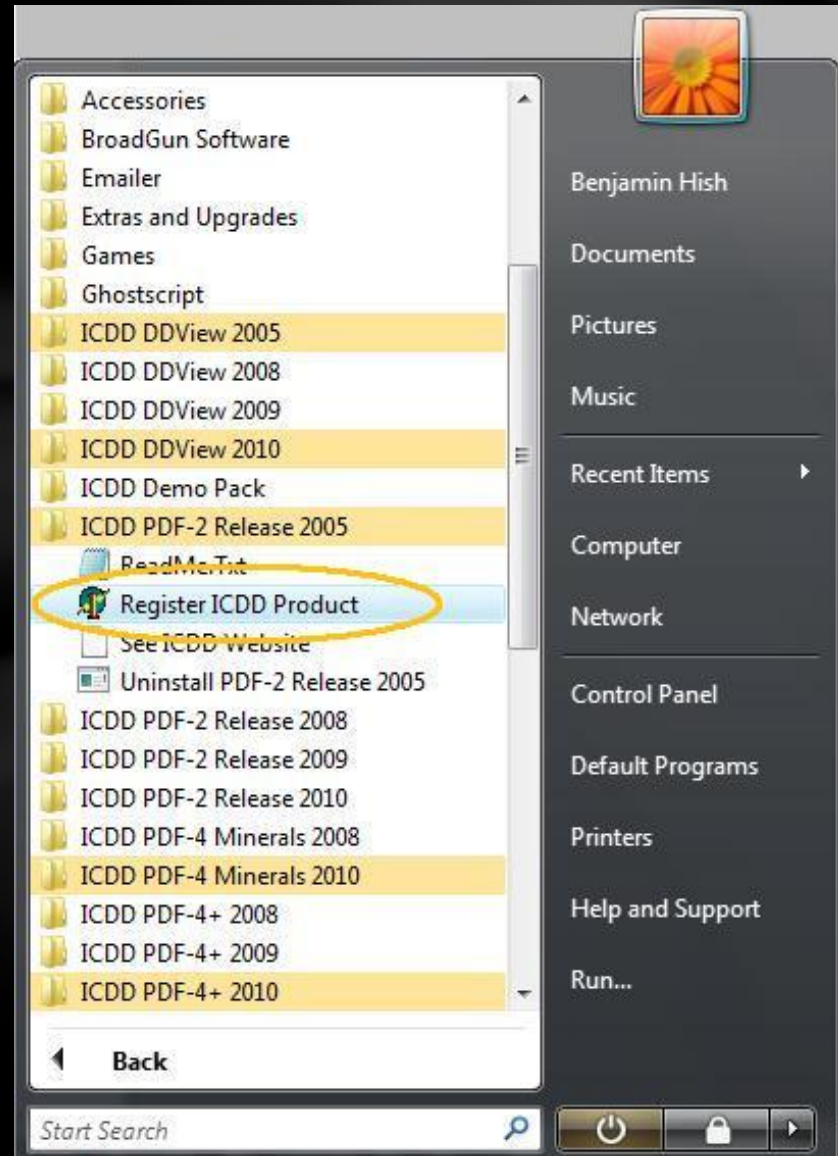
# Start the Registration Wizard

Click: Start

All Programs

ICDD PDF-2 Release (YEAR)

Register ICDD Product



# Registration Wizard

Select the first option

Press Next

To register your PDF-2 product

**Welcome to the ICDD PDF-2 Registration Wizard**

This wizard will guide you through the process of registering your ICDD PDF-2 product. Before you continue, please make sure that the wizard is running on the computer on which you want to use your PDF-2 product. Please also make sure that your system clock is set to the correct date and time. If you need any help please call ICDD at 1-610-325-9814. Then please select one of the following three options:

To register your PDF-2 product

Enter a registration key obtained from the ICDD

Display license information for your PDF-2 product

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# Registration Wizard

Select the method in which you would like to receive your registration key

Fill in all fields marked with an \*

Press Next

To register your PDF-2 product

**: Registration Form :**

In order to receive a registration key, the ICDD needs the following information from you. The Next button will be enabled as soon as all required fields are filled in.

Select a method which ICDD should take to send the registration key to you :

Web     Email     Fax     Phone     Mail

( \* represents required field)

Customer #:     Product Serial #: \*

First Name: \*     M.I.     Last/Family Name \*

Company: \*     Phone: \*

Email:     Fax: \*

Address1: \*     Address2:

City/Town: \*     State/Prov.: \*

Zip/Postal: \*     Country: \*

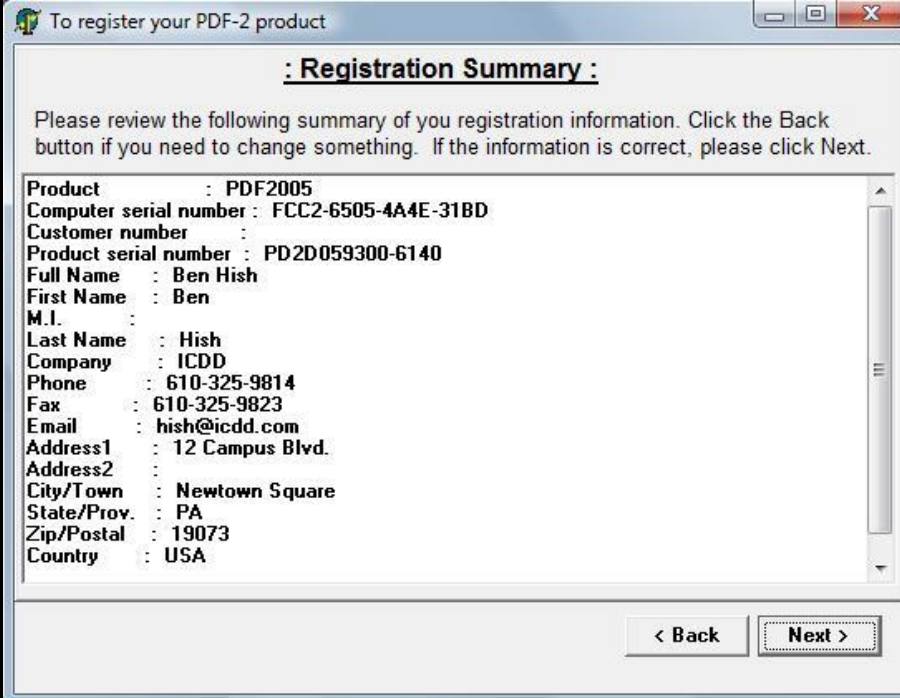
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# Registration Wizard

A summary of your registration information will be displayed

Press Next



To register your PDF-2 product

**: Registration Summary :**

Please review the following summary of you registration information. Click the Back button if you need to change something. If the information is correct, please click Next.

Product : PDF2005  
Computer serial number : FCC2-6505-4A4E-31BD  
Customer number :  
Product serial number : PD2D059300-6140  
Full Name : Ben Hish  
First Name : Ben  
M.I. :  
Last Name : Hish  
Company : ICDD  
Phone : 610-325-9814  
Fax : 610-325-9823  
Email : hish@icdd.com  
Address1 : 12 Campus Blvd.  
Address2 :  
City/Town : Newtown Square  
State/Prov. : PA  
Zip/Postal : 19073  
Country : USA

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# Registration Wizard

Select, "Print it for sending by fax or mail"

Press Next

To register your PDF-2 product

**: Submit registration information :**

Please choose one of six available options to submit your registration information to the ICDD and click Next. Please note that submission by email requires a correctly installed MAPI compliant email program on your system. If your email program does not support MAPI you can copy the registration information to the clipboard, compose a new message with your email client, and paste the registration information into the body of your message.

- Copy it to the clipboard for pasting into ICDD Registration Web Site  
*This PC must be connected to the Internet before using the web option.*
- Submit it by E-mail (Automatic Email Response)
- Print it for sending by fax or mail
- Save it as text file for sending as email attachment
- Copy it to the clipboard for pasting into an email message
- If you encounter a problem with your registration send to ICDD support

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# Registration Wizard

A form similar to the one to the right  
will be printed

Fax the form to

- 610-325-9823

Please fax or mail this page to:

International Centre for Diffraction Data  
PDF-2 Registration  
12 Campus Boulevard  
Newtown Square, PA 19073-3273, U.S.A.

FAX: +1-610-325-9823

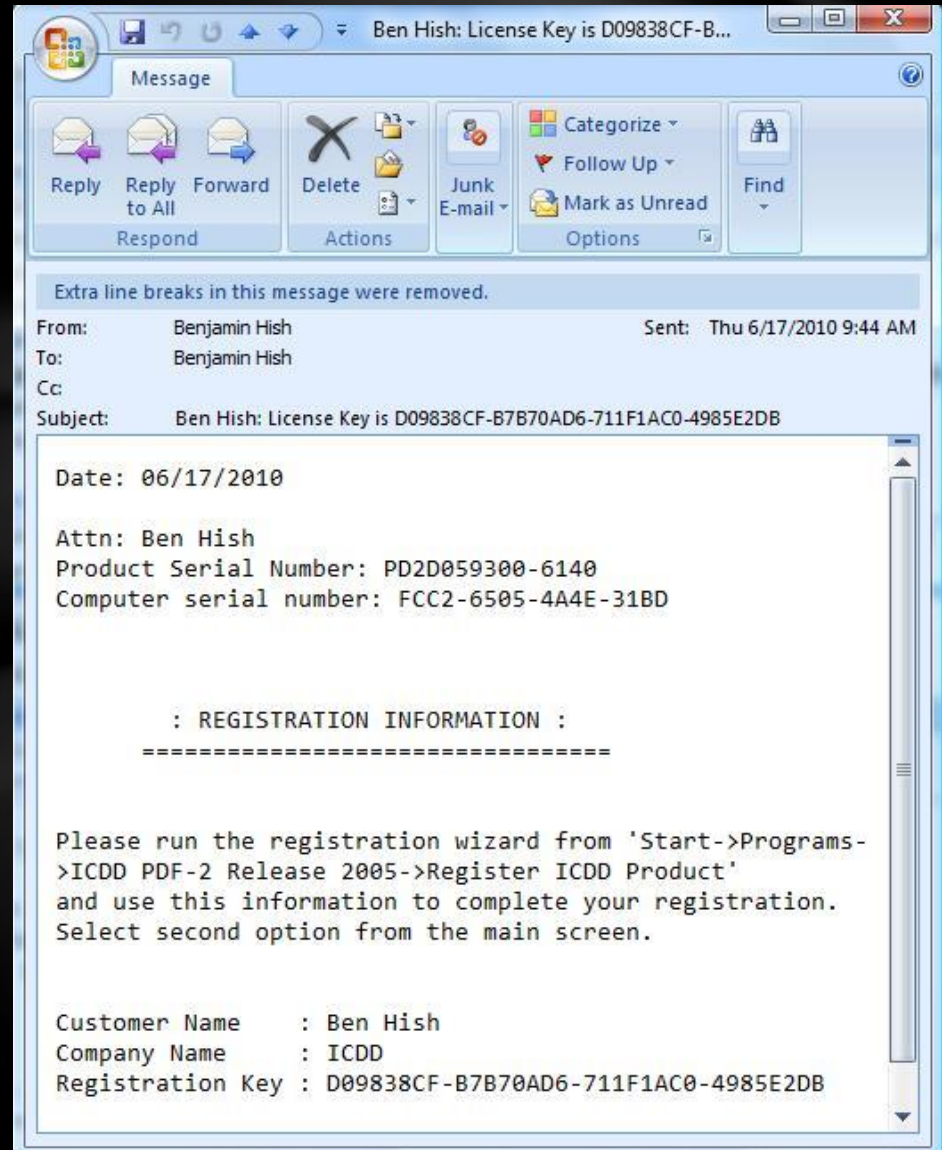
Product : PDF2005  
Computer serial number : FCC2-6505-4A4E-31BD  
Customer number :  
Product serial number : PD2D059300-6140  
Full Name : Ben Hish  
First Name : Ben  
M.I. :  
Last Name : Hish  
Company : ICDD  
Phone : 610-325-9814  
Fax : 610-325-9823  
Email : hish@icdd.com  
Address1 : 12 Campus Blvd.  
Address2 :  
City/Town : Newtown Square  
State/Prov. : PA  
Zip/Postal : 19073  
Country : USA  
Reply by : Fax

# Registration Wizard

Upon verification of your license, a new key will be sent to you within 48 hours during the business week (Monday – Friday)


If a new key is not received within 48 hours

- Call 610-325-9814 x203 for assistance.



# Registration Wizard

If you selected that you would like to receive your key via fax, you will receive a fax response with your registration key that looks similar to the one pictured to the right.

 **International Centre for Diffraction Data**  
12 Campus Boulevard  
Newtown Square, PA 19073-3273, U.S.A.  
(610)-325-9814  
Fax: (610)-325-9823

Date : 6/14/2010

**FAX MESSAGE**

Attention : **Ben Hish**  
Company : ICDD  
Fax Number : 610-325-9823  
Phone Number : 610-325-9814  
From : International Centre for Diffraction Data (ICDD)  
Number of pages : Page 1 of 1

If you do not receive all the pages, please telephone or fax immediately.

**Registration Information**

Product Serial Number: PD2D059300-6140  
Computer Serial Number: FCC2-6505-4A4E-31BD

Please run the registration wizard from "Start->Programs-> ICDD PDF-2 Release 2005"  
and use this information to complete your registration. Select the second option from the  
main screen as below.

Obtain a registration key for your RDB product from the ICDD  
 Enter a registration key obtained from the ICDD  
 Display license information for your RDB product

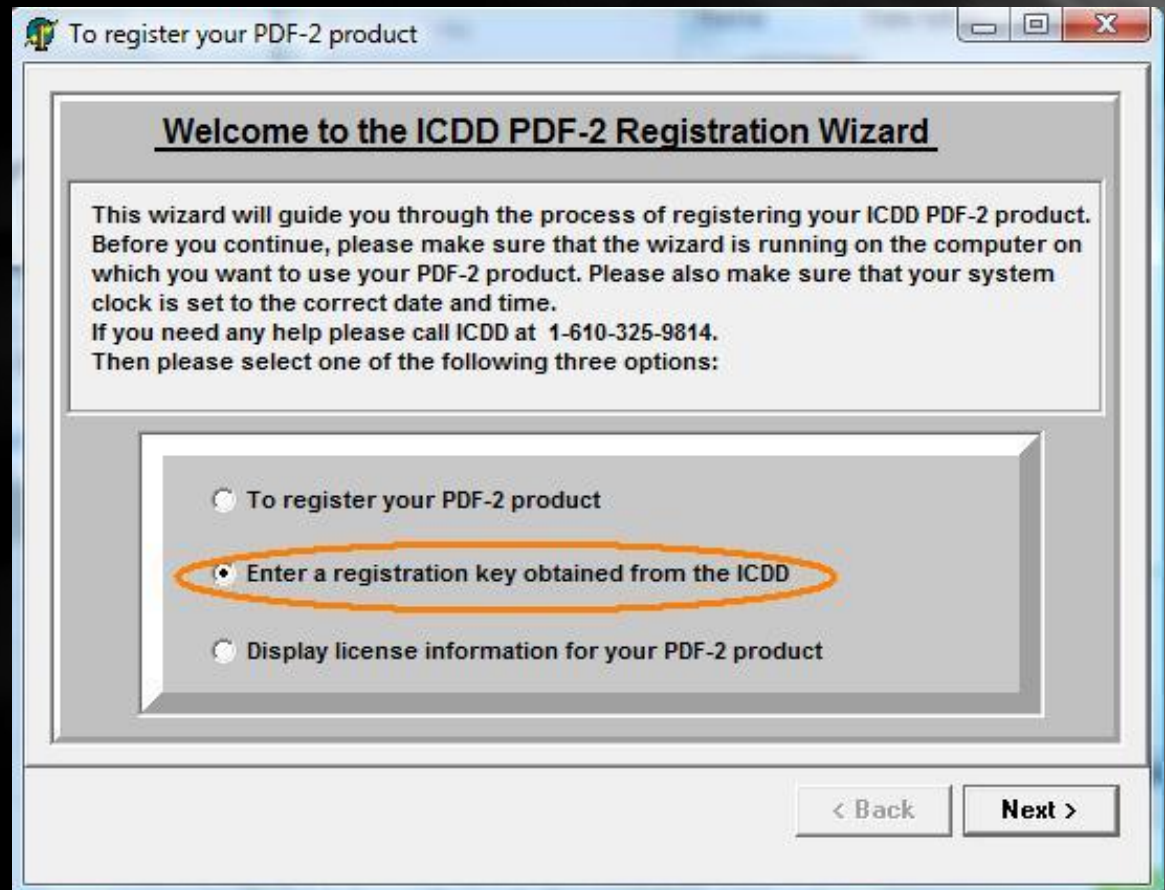
**Customer Name : Ben Hish**  
Company Name : ICDD  
Registration Key # : D09838CF-B7B70AD6-711F1AC0-4985E2DB

# Input the Registration Key

Start the Registration Wizard

Select the Second Option

Press Next





# Input the Registration Key

Input the Registration Key into the third field.

To register your PDF-2 product

**: Enter Registration Key :**

To activate the license for your PDF-2 product please enter your name, company and registration key exactly as you obtained it from the ICDD. Then click the Next button to activate your license and view the license details.

Name: Ben Hish

Company: ICDD

Key:

Example: 12345678-90ABCDEF-12345678-90ABCDEF

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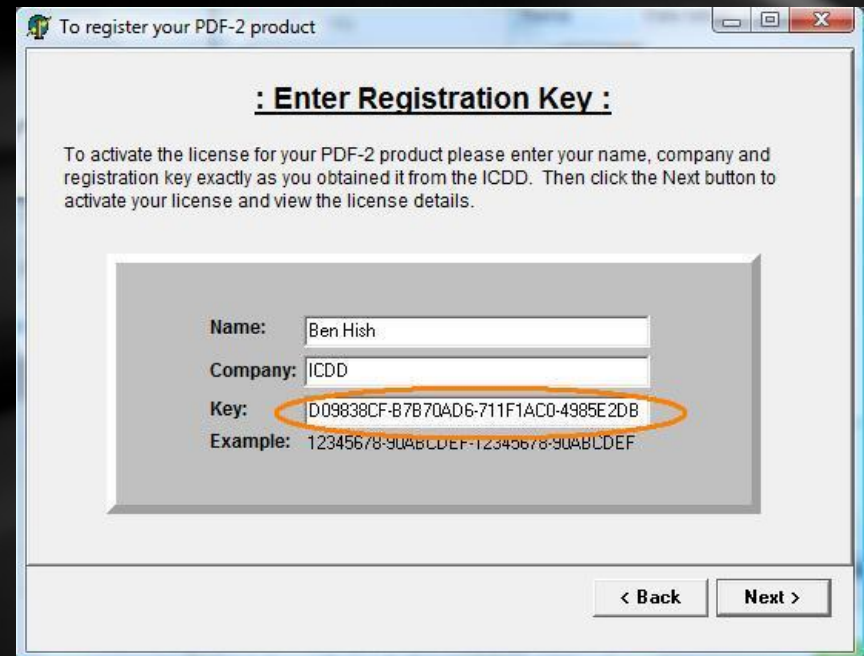
# Input the Registration Key

To reduce errors, we recommend you Copy and Paste the registration key from the email

If entering the key manually, keep in mind:

- Letters are all capitals
- There are no letter O's only the numeric character 0 (Zero)

Press Next



To register your PDF-2 product

**: Enter Registration Key :**

To activate the license for your PDF-2 product please enter your name, company and registration key exactly as you obtained it from the ICDD. Then click the Next button to activate your license and view the license details.

Name:

Company:

Key:

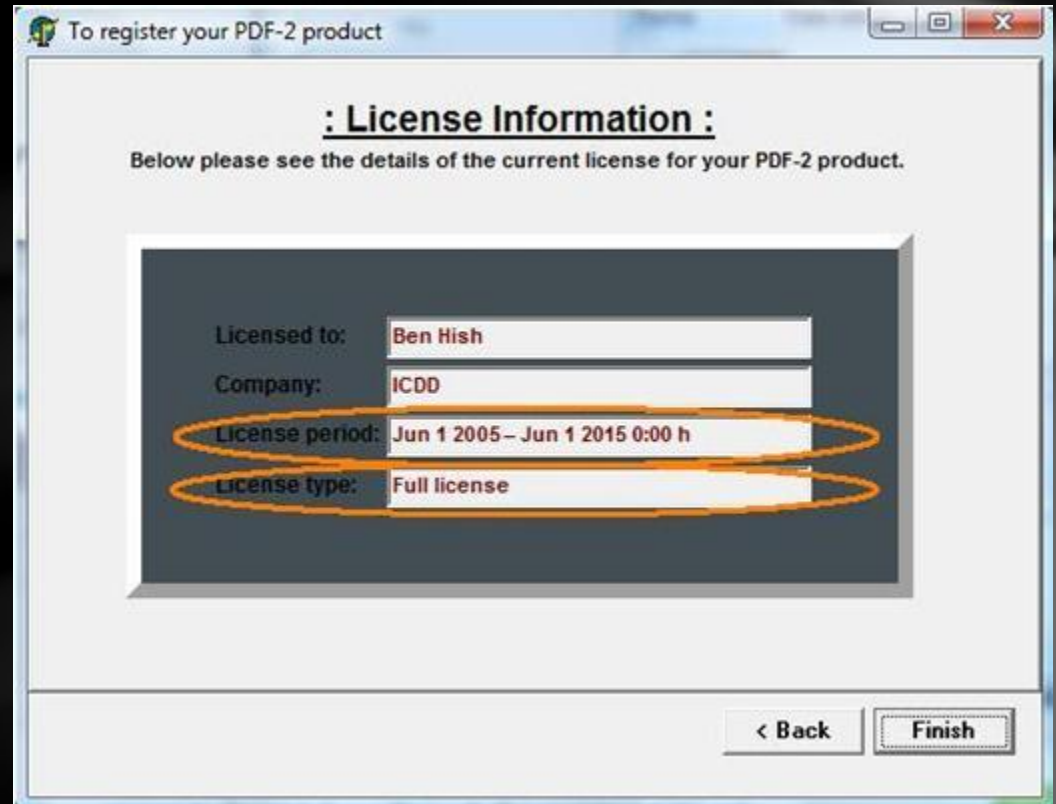
Example: 12345678-90ABCDEF-12345678-90ABCDEF

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# Input the Registration Key

## Verify:

- License Period should be ten (10) years from the 1<sup>st</sup> of the month that you had initially registered the database.
- License Type should say, "Full License"
- Press Finish



Thank you for viewing our tutorial.  
Additional tutorials are available at the ICDD website.

[www.icdd.com](http://www.icdd.com)

International Centre for Diffraction Data

12 Campus Boulevard

Newtown Square, PA 19073

Phone: 610.325.9814

Toll Free Number in US & Canada: 866.378.0331

Fax: 610.325.9823